

## **Broadband FAQ (Updated 10/9/23)**

### **I heard the Federal Government is giving Colorado funds for broadband, when will the County get these funds?**

In total, \$1 Billion will be coming to Colorado to address broadband gaps. These funds will be awarded by the Colorado Broadband Office (CBO) through grant applications. The County is working directly with local Internet Service Providers (ISPs) to actively pursue grant funding for projects within the County.

### **How is the County helping me get broadband access?**

In 2022 the County engaged HR Green to assist in studying and planning broadband throughout the County. Since that time, County representatives have worked with local ISPs to plan and develop projects within Jeffco that address the current broadband gaps. In total, \$52 Million in grants have been submitted for work within the County in the last year. The County Commissioners have provided letters of support for most of the grant applications and County staff have worked with ISPs to shape the projects.

### **What happened to the broadband survey the County issued in 2023?**

The survey is complete and can be reviewed at a link on the bottom of this page. The results of this survey helped shape the projects that the County has worked on developing with ISPs.

### **What is the timeline for grant awards?**

Currently the Colorado Broadband Office is targeting the first set of grant awards by the end of 2023. You can stay up to date on what is happening by visiting the Colorado Broadband Office website [here](#).

### **How long till I have broadband service?**

This depends greatly on the location. Not all locations can be immediately served without an investment in infrastructure for adjoining neighborhoods. There are foundational projects that need to run the core fiber necessary for future expansion. Locations that are covered by projects that receive funding in late 2023 are likely at least 2 years away from fully available service. Adjacent locations may be an additional 1-2 years away from available service.

### **Will the entire county be built out with broadband?**

While it's hard to say right now what projects will win grant funding, we are committed to seeing broadband available throughout the entire County. County staff are working with ISPs to develop projects that will reach the entire County. At this time almost all county locations are included in current projects that have applied for funding, or future projects currently in planning.

### **Does the County know that my neighborhood doesn't have access to broadband?**

The Colorado Broadband Office updated all of Colorado's maps recently to reflect the latest information. Additionally, the County funded study with HR Green analyzed additional coverage. You can review the CBO's current map [here](#). These maps will be updated as more information becomes available.

**I have no options at my home for internet, what can I do right now?**

While not a substitute for broadband, newer satellite internet providers with greater coverage, such as Starlink, have recently become available in the Colorado. Additionally, new ISPs using other wireless technologies are coming to Colorado. Keep checking to see what new options may exist.

**Who do I reach out to with questions or comments?**

Please contact [broadband@jeffco.us](mailto:broadband@jeffco.us) with questions or comments.

**How do I stay up to date on the status of broadband at the county?**

We will continue to update this webpage as more information becomes available.