

## JSX Frequently Asked Questions

### What is JSX?

JSX is a hop-on jet service that allows Customers to enjoy a seamless travel experience without the crowds, lines and hassles associated with congested airport terminals. By flying between private terminals on spacious 30-seat jets, Customers can save up to 2 hours on every trip. As the world's only 5-star air carrier of its kind as awarded by the Airline Passenger Experience Association, JSX delivers a joyful, simple travel experience for all.

### When does JSX begin flights to/from RMMA?

JSX will begin operations at RMMA on August 4, 2022. Tickets are on sale now at [jsx.com](https://jsx.com).

### Where will they fly?

JSX offers nonstop flights to Burbank, CA (BUR), Dallas-Love Field (DAL), Las Vegas (LAS), and Phoenix (PHX).

### How can I purchase tickets?

Tickets may be purchased at [jsx.com](https://jsx.com), through the carrier's mobile app, or by calling (800) 435-9579.

### Where do I board the plane?

JSX flights depart out of the RMMA terminal (11755 Airport Way, Broomfield, CO 80021). Customers can check in for their JSX flight 20 minutes before departure just inside the terminal's main entrance. Flights board with a short walk outside through the main patio.

### Where can I park? How much does parking cost?

Long-term (overnight) parking is available in RMMA's long-term parking lot, just 600' feet (or a 3-minute walk) from the entrance to the terminal. The cost for long-term parking is \$11/day with payment via mobile phone.

A limited number of short-term (drop-off, pick-up) parking spaces are available in the paved lot adjacent to the terminal. No overnight parking is allowed in the short-term lot. Vehicles left overnight in the short-term lot, or in any other lot other than the long-term lot, are subject to towing enforcement.

### Are car rental services available at RMMA?

Car rentals are available at RMMA through both [Go Rentals](#) and [Enterprise/National](#).

### Is there food service at the terminal?

[Blue Sky Bistro](#) offers breakfast and lunch from 8:00AM – 2:00PM, Monday-Friday. They are closed on Saturday/Sunday. Vending machines are available while the terminal is open. Customers on JSX flights enjoy complimentary snacks and beverages inflight, but are welcome to bring their own food and drinks to consume, as well. Customers may not consume their own alcohol in the terminal or onboard.

### **How is flying on JSX compared to flying on network airlines?**

JSX offers a unique flying experience by providing publicly available charter flights on 30-seat jets. Operating Embraer aircraft with reduced capacity seating, JSX is able to offer travelers the benefits of commercial air travel without the hassles of operating from large hub airports. Flying JSX out of RMMA will include the advantages of:

- reduced travel times for many Front Range residents,
- convenient parking,
- a hassle-free, frictionless security protocol that is TSA accepted,
- the convenience of traveling through RMMA's spacious and easily accessible terminal.

The service is a natural fit for both JSX and RMMA. JSX will offer customers access to/from the Denver and Boulder markets while avoiding the hassles and costs of Denver International Airport. RMMA restores public air charter service with two initial destinations in Burbank and Dallas. RMMA last had public air charter service with Denver Air Connection, which ceased operations at RMMA in 2017.

### **Will they offer additional destinations in the future?**

JSX is actively considering expansion and Customers can stay in the loop by signing up for JSX's newsletter at [jsx.com](http://jsx.com).