



CRL ASSOCIATES, INC.



Jefferson County Public Health (website)

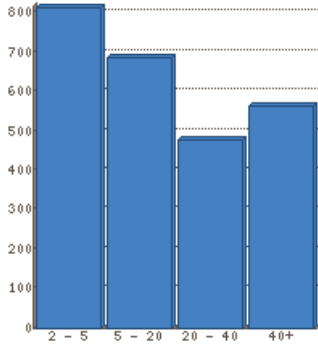
3,325 Attendees

Attendees	Peak Attendees	Entered Queue	Screened	Contributed	Went Live	Voicemails
3,120 (Outbound) 184 (Inbound) 18 Hosts 3 Screeners	1,701	90	68	0	15	30

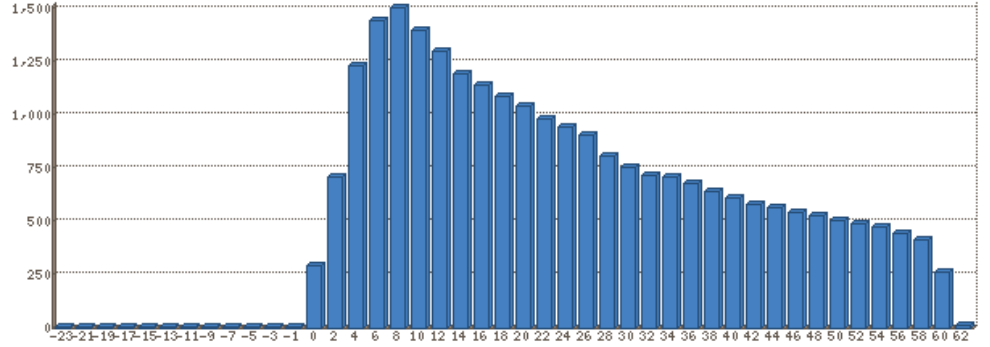
Minutes and Totals

Access Live Length	Type	Total Minutes	Avg Minutes
62 minutes	Direct Connect	56,324 (7,048 Inbound)	22

Callers Grouped By Duration



Callers On Each Minute



Broadcasts

Access Live Broadcast (id 585178) - Access Live: Jefferson County Access Live 5/17 (ID 10646) (xx) (Direct Connect)
Status: Archived

Graph



Code	Result	Count	Percent
1002	Live Answer	17,634	35 %
1009	Answering Machine	28,437	57 %
1006	Busy	1,343	3 %
1005	No Answer	54	0 %
1008	Fax	4	0 %
1003	Operator Intercept	2,501	5 %
1004	No Ring	21	0 %
Total		49,994	