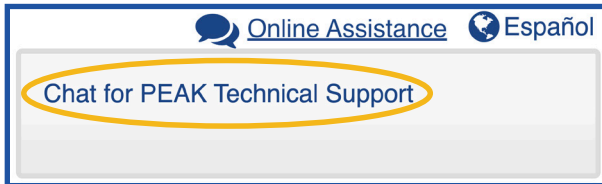


# PEAK® Chatbot Adds Features to Get You Quick Answers

Need help signing into PEAK, making a payment or more? No matter your schedule, PEAK Chatbot is ready 24/7 to get you answers, fast.

1

To use PEAK Chatbot, go to [colorado.gov/PEAK](http://colorado.gov/PEAK), hover over “Online Assistance” at the top and click “Chat for PEAK Technical Support.”



## PEAK Chatbot can now provide your:

- *Case ID*
- *State/Member ID*
- *Program status*
- *PEAK application status*

2

A chat window will greet you with a main menu of common topics to choose from, or feel free to **type your own question!** Some features will require you to authenticate.

