



SAFER-AT-HOME

Guidance for Field Services and Real Estate

Field services and real estate can now open with strict precautions. This includes but is not limited to real estate, lawn care and landscaping, house cleaning, electricians, plumbers, handyman services, general contractors, home inspectors, appraisers, land surveyors, architects, engineers, private investigators, and transportation network companies, limo services and taxis.

The following guidance has been prepared to help safely transition to the Safer-at-Home level of our community's COVID-19 response. We greatly appreciate your partnership as we work together to keep our community healthy and safe.

PROTECTING EMPLOYEES

- Adhere to all general rules or guidance on social gathering limitations when working in the field, including in someone's business or personal home.
- No meetings, showings, appraisals, consultations or gatherings of more than 10 people; these should be conducted remotely.
- Implement procedures for field-based employees to [monitor for symptoms](#) and report to management daily on health status. Refer symptomatic employees to the [CDPHE Symptom Tracker](#).
- Maintain six-foot distancing from other employees and customers.
- Require gloves and non-medical face coverings or masks for any in-person interactions or work being done in third-party homes or office spaces.
- Change gloves between customers.
- Inquire whether third-party homes have symptomatic individuals or individuals who have contact with known positive cases and, if they do, cease any in-person interaction and limit any in-home activities to only those which are critical and can be done without risk to the service provider.
- Maintain a detailed log of customer interactions to enable contact tracing (if ever needed).
- Prioritize remote work and/or personal protective equipment for people at higher risk of severe illness from COVID-19.
- Sanitize high-touch surfaces and tools or equipment after each customer.
- Provide guidance and encouragement on personal sanitation including frequently washing hands.
- Require service providers to stay home if showing any symptoms or signs of sickness or if they have had contact with a known positive case.
- Open houses are prohibited. Serving food or beverages during showings is prohibited.

PROTECTING CUSTOMERS

- Provide estimates, invoices and other documentation electronically (no paper).
- Seek contactless payment options (whenever possible).
- Maintain six-foot distancing.
- Use non-medical face coverings.
- For transportation network companies, limo services and call-and-demand transportation riders, customers should only request for necessary travel and wash hands before and after ride.



SAFER-AT-HOME

Guidance for Field Services and Real Estate

RESOURCES FOR BUSINESSES FROM JEFFERSON COUNTY PUBLIC HEALTH

- [Stop the Spread of Germs Poster \(English\)](#)
- [Stop the Spread of Germs Poster \(Español\)](#)
- [Three Simple Steps for Cleaning & Disinfecting Signage](#)
- [How to Safely Use a Face Covering Poster](#)
- [Caring for Your Mental Health During COVID-19 \(English\)](#)
- [Caring for Your Mental Health During COVID-19 \(Español\)](#)
- [Signage for Business Storefronts/Entrances](#)

For additional information about COVID-19, visit www.jeffco.us/safer-at-home, or CDPHE's website at covid19.colorado.gov/safer-at-home.

Do you pledge to follow public health guidelines to protect your worksite, employees and customers from COVID-19? Let the community know by displaying this decal at your location, on your website or on social media!

[Click here to download the decal and other communications tools.](#)

