


Wi-Fi Instructions

The Fairgrounds offers complimentary Wi-Fi across the property. Please note that it is a free, open access system so there are no guarantees to anyone that it will always be working or that they will be able to access it with their device. The Fairgrounds provides no technical support or troubleshooting support for free Wi-Fi access.

If internet access is an important service required for your event and if you require enhanced Internet capabilities for payment processing, exhibit and/or presentation needs, Applicants should contact the Fairgrounds to discuss additional options 21 days prior to event load-in. Additional charges may apply for these enhanced services.

Phone	Laptop
<ul style="list-style-type: none"> ▪ Go to Settings 	<ul style="list-style-type: none"> ▪ Click on Wi-Fi icon 
<ul style="list-style-type: none"> ▪ Click on Wi-Fi 	<ul style="list-style-type: none"> ▪ Select "<i>Fairgrounds – Guest Wi-Fi</i>"
<ul style="list-style-type: none"> ▪ Select "<i>Fairgrounds – Guest Wi-Fi</i>" 	<ul style="list-style-type: none"> ▪ A Jefferson County web page will pop-up in your browser. If it does not pop-up, open browser and search engine (Google, etc.)
<ul style="list-style-type: none"> ▪ A Jefferson County web page will pop-up in your browser. If it does not pop-up, open browser and search (Google, etc.) 	<ul style="list-style-type: none"> ▪ Review the Terms and Conditions
<ul style="list-style-type: none"> ▪ Review the Terms and Conditions 	<ul style="list-style-type: none"> ▪ Click 'Accept' to the terms
<ul style="list-style-type: none"> ▪ Click 'Accept' to the terms 	<ul style="list-style-type: none"> ▪ For MacBooks: Go to System Preferences, then click on Security & Privacy to update your security preferences to allow use of Wi-Fi

Please note:

- After three (3) hours, you will be prompted to complete steps above again.
- Guests will have to re-connect each time you enter the property.
- Call the Guest Service Line at **720.490.5737** if you have further questions or experience issues.

Frequently Asked Questions:

Q: I already logged in, why did I get kicked off of the Wi-Fi?

A: After three (3) hours, active or inactive, you will be prompted to complete steps above again.

Q: What areas are covered by the Fairgrounds Guest Wi-Fi?

A: You should experience coverage throughout the entire campus.

Q: I need more reliable service or a higher bandwidth, how do I go about that?

A: Our current bandwidth is 200. If you need higher bandwidth or a more reliable network, please contact your Event Coordinator 21 days prior to event load-in. Please note, additional rates may apply.

Q: Does your Wi-Fi require a password?

A: No, our complimentary Wi-Fi is called *Fairgrounds – Guest Wi-Fi* and does not require a username or password.

Q: Can you guarantee a connection speed?

A: No. The less people using the Wi-Fi, the faster the connection speed. Conversely, the more people accessing the Wi-Fi, the slower the speed.

Q: Our credit card machine Wi-Fi option requires it to operate on a secured Wi-Fi network, can you provide that for me?

A: Yes, please contact your Event Coordinator for additional options on connecting your credit card machine 21 days prior to event load-in. Please note, additional rates may apply.

Q: Do you block any sites?

A: Since this is a Government Facility, some websites will be automatically blocked.